



CHSCM

Certified HealthCare
Supply Chain
Manager



International
Supply Chain
Education Alliance



Take control of your future

ISCEA training and certification programs provide you with the knowledge required to improve both your supply chain processes and your career.



Grab the best job opportunities

75 percent of employers prefer to hire certified professionals for supply chain positions, and ISCEA certificate holders are getting the best paid jobs.



Be recognized around the world

ISCEA is the worldwide authoritative resource for supply chain career validation with certificate holders in 47 countries on 6 continents.

| CHSCM exam preparation course

MODULE 1. FOUNDATIONAL TOPICS

1. Overview & Fundamental SCM Issues
2. Healthcare SCM Issues

MODULE 2. PLANNING AND STRATEGY

3. Strategic Planning in the Supply Chain
4. Introduction to Sales & Operations Planning (S&OP) /Integrated Business Planning (IBP)
5. Demand Planning
6. Purchasing & Sourcing
7. Vendor Role/Vetting/Overview
8. Pharmacy

MODULE 3. TACTICAL CONSIDERATIONS

9. Transportation, Warehousing & Distribution
10. Logistics & Operations
11. Logistics – Transport in the Supply Chain
12. Logistics – Distribution in the Supply Chain
13. Logistics – Inventory in the Supply Chain
14. Accounts Payable
15. Value Analysis & Clinical Support

MODULE 4. RELATED TOPICS

16. Team Dynamics & Strategy
17. GS1 Standards
18. Business Insights & Analytics
19. Information Systems & Digital Supply Chain
20. Project Management/ Lean/ CI/ 5S/Quality
21. Risk Management & Internal Control

| Healthcare Focus

Healthcare Supply Chain (SCM) is a unique set of principles and procedures intended to delivery life-changing patient care services to those in need. This program focuses on the delivery of products and services to the right place at the right time at the right price in order to achieve this outcome. The Certified Healthcare Supply Chain Manager (CHSCM) is designed to provide both the basic as well as advanced topics in order to provide participants mastery related to topics uniquely related to healthcare supply chain, which vary from traditional manufacturing. The CHSCM covers some of the CHSCA topics in more depth, plus adds international purchasing, mediation and arbitration, strategic sourcing as additional topics as well as a variety of case studies.

| Perfect Program For

- Managerial and mid-level management-level employees who can use a refresher on the basics of healthcare supply chain, plus learn advanced techniques.
- Healthcare suppliers who have basic supply chain knowledge looking to amplify their knowledge to a deeper level of healthcare supply chain.
- Organizations who wish to advance their healthcare supply chain expertise beyond that of entry-level understanding.
- Employees who may interact with higher-level supply chain leaders in the healthcare system and wish to feel on equal footing regarding knowledge. Also for employees who work with physicians, nurses, pharmacists, administrators and others are high levels of the organization.
- Masters-level students who wish to supplement a masters/advanced degree with an equally advanced healthcare supply chain certification.

| Course Includes

- 30 classroom hours led by an experienced supply chain management expert.
- Numerous healthcare supply chain case studies.
- Study guide with all slides and exercises.
- 4 hours program review.
- Multiple choice exam (70% minimum pass mark)

| About ISCEA exams preparation courses

“ *It is a comprehensive opportunity to really learn about supply chain, technology and strategy - Michael Atwater, Entergy Corporation*

*It puts you in contact with Supply Chain's new trends
- Donny Paniagua Ruiz, Florida Ice and Farm Company*

This was a great experience. Even after a long time of service, I still learned a lot - Neven Mladina, Kellogg Brown & Root

I gathered lots of information and ideas to be implemented in our current business projects - Shino Thomas, Theodore Wille Intertrade

*The course provides a different perspective. It clarified concepts that I previously perceived as too complicated to me
- Zamira Alfonso, Axionlog*

*My expectations were met. The content is updated and provides a good perspective on the Supply Chain
- Diana Diaz Porras, Colombina*

It is a practical course. I was able to improve both my skills and knowledge. I recommend it! - Rosa Oritz, General Motors

*There is a great amount of knowledge delivered
- Robinson Alejandro Prieto Camelo, Bimbo Group*

*Very good! Top level!
- Waldemar Nunez, Costa Rican Institute of Electricity*

The content is concrete and precise. It provides you with the power to influence corporate decisions - Amalia Sepulveda, Independence

*I recommend it for both those who need to learn the basics, and those working with these concepts on a daily basis
- Carolina Sánchez Barrantes, Freudenberg Medical*

” *I learned that any problem can be approached from different angles, but you have to remain focused on customer satisfaction and the organization's strategy - Rodrigo Alan Gonzalez Silva, Tyson Foods*

| About ISCEA

The International Supply Chain Education Alliance (ISCEA) was the first organization certifying Supply Chain Professionals around the globe, and it remains the worldwide authoritative resource for Supply Chain Career Validation with thousands of certificate holders commanding top-tier salaries.

ISCEA's mission is to provide Total Supply Chain Knowledge to manufacturing and service industry professionals through Education, Certification and Recognition.

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