CSCM

Certified Supply Chain Manager

ISCEA
International Supply Chain Education Alliance
Take control of your future

ISCEA training and certification programs provide you with the knowledge required to improve both your supply chain processes and your career.

Grab the best job opportunities

75 percent of employers prefer to hire certified professionals for supply chain positions, and ISCEA certificate holders are getting the best paid jobs.

Be recognized around the world

ISCEA is the worldwide authoritative resource for supply chain career validation with certificate holders in 47 countries on 6 continents.
CSCM exam preparation course

MODULE I
Supply Chain Strategy
1. Supply chain management essentials
2. Strategic planning in the supply chain
3. Supply chain risk management
4. Business processes and metrics

MODULE II
Logistics
5. Logistics – Transport in the supply chain
7. Logistics – Inventory management
8. Bullwhip effect

MODULE III
Tactical Planning
10. Products and services management
11. Demand management
12. Supply management
13. Consensus, prioritization and strategic planning integration

MODULE IV
Relationships Management
14. Supply Chain Relationships
15. Customer Relationship Management
16. Supplier Relationship Management
17. Supply chain collaboration tools

MODULE V
Supply Chain Optimization
18. Information systems and digital supply chain
19. Lean Six Sigma
20. Theory of Constraints (TOC)
21. Demand-driven supply chain (DDSC) framework
22. Introduction to Demand Driven Material Requirement Planning – DDMRP

MODULE VI
Complementary Skills
23. Financial key performance indicators
24. Leadership and change management
25. Introduction to project management
26. Sustainable supply chain management
Perfect program for:

- Supply chain professionals empowered to make strategic decisions.
- Organizations wanting to improve their competitive edge by providing their executives an holistic supply chain perspective.
- Individuals leading a supply chain transformation within their organizations.
- Top level managers, entrepreneurs and business consultants.

Course includes:

- 40 classroom hours led by an experienced supply chain management expert.
- Study guide with all slides and exercises.
- 2 hours program review.
- Multiple choice exam (70% minimum pass mark)
About ISCEA exams preparation courses

It is a comprehensive opportunity to really learn about supply chain, technology and strategy - Michael Atwater, Entergy Corporation

It puts you in contact with Supply Chain’s new trends - Donny Paniagua Ruiz, Florida Ice and Farm Company

This was a great experience. Even after a long time of service, I still learned a lot - Neven Mladina, Kellogg Brown & Root

I gathered lots of information and ideas to be implemented in our current business projects - Shino Thomas, Theodore Wille Intertrade

The course provides a different perspective. It clarified concepts that I previously perceived as too complicated to me - Zamira Alfonso, Axionlog

My expectations were met. The content is updated and provides a good perspective on the Supply Chain - Diana Díaz Porras, Colombina

It is practical course. I was able to improve both my skills and knowledge. I recommend it! - Rosa Ortiz, General Motors

There is a great amount of knowledge delivered - Robinson Alejandro Prieto Camelo, Bimbo Group

Very good! Top level! - Waldemar Nunez, Costa Rican Institute of Electricity

The content is concrete and precise. It provides you with the power to influence corporate decisions - Amalia Sepulveda, Independence

I recommend it for both those who need to learn the basics, and those working with these concepts on a daily basis - Carolina Sánchez Barrantes, Freudenberg Medical

I learned that any problem can be approached from different angles, but you have to remain focused on customer satisfaction and the organization’s strategy - Rodrigo Alan Gonzalez Silva, Tyson Foods
About ISCEA

The International Supply Chain Education Alliance (ISCEA) was the first organization certifying Supply Chain Professionals around the globe, and it remains the worldwide authoritative resource for Supply Chain Career Validation with thousands of certificate holders commanding top-tier salaries.

ISCEA’s mission is to provide Total Supply Chain Knowledge to manufacturing and service industry professionals through Education, Certification and Recognition.

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